



Heartland Veterinary Supply & Pharmacy Prescription Policy



PLEASE NOTE... Before we can ship a prescription product, we must have your signed prescription. Prescription products are generally shipped 24-48 hours after the signed prescription form is received. **Prescription Items are Not Returnable.** Prescriptions are filled for animal use only written by a doctor of veterinary medicine. No prescriptions will be filled for human use.

It's easy to order prescriptions!

We'll help you every step of the way

- 1** Place your order online or call us. Your order will ship after we receive the prescription.
- 2** Let us know how we will receive your animal's prescription, if it's not already on file with us. Choose from one of the following options:
 - Send us the original prescription by mail. Sorry, but we cannot accept Rx's faxed directly from the client.
 - Mail to 401 W 33rd Street • Hastings, NE 68901
 - Ask your veterinarian to fax (888-424-0484) or call (800-934-9398) in the prescription to our pharmacy.
 - **Let us contact your veterinarian** for you for prescription authorization.
 - Send us your veterinarian's phone and fax number
- 3** Done! We will send you an email when your animal's prescription has been shipped.

All prescriptions are good for one year from date on the prescription form or until refills have been filled.

IMPORTANT: Please do not attempt to fax a prescription yourself (unless you are a vet). We can only accept faxed prescriptions directly from the vet's office. You must provide us with the following information unless you mail us the original prescription: Vet Clinic Name, Clinic Phone Number, Clinic Fax Number and your Pet's Name. Without all this information, we cannot process your order.

WE ARE NOT THE BIGGEST PHARMACY, BUT WE STRIVE TO BE THE BEST!

Heartland Veterinary Supply is a fully licensed pharmacy with licensed pharmacists and veterinarians on staff.

You can rest assured that the medications we offer are exactly the same ones you would receive from your family veterinarian.

Name on License:
Heartland Veterinary Pharmacy LLC

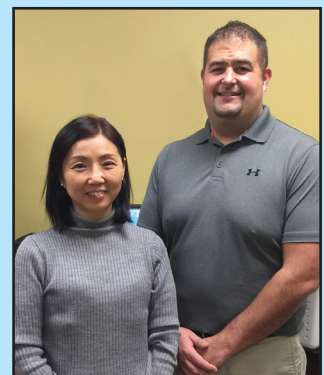
Owner/Manager:
Heartland Veterinary Supply Inc.

Address on License:
401 W 33rd St.
Hastings Nebraska 68901

Telephone:
800-934-9398

License Type Community
Pharmacy License
License Number: 3043

Date of Expiration: 07/01/2019



Dr. Young and Dr. Aaron,
Pharmacists

Heartland Veterinary Pharmacy

401 W 33rd Street
Hastings, NE 68901

Fax: 888-424-0484
Phone: 800-934-9398
www.heartlandvetsupply.com

Prescription Request Form Only



Our mutual client listed below has placed an order for their pet's medication.
This form can be completed then faxed or phoned back directly to our pharmacy.

THANK YOU for your attention to this request in such a timely manner!

*Owner requests medication(s) listed below — no substitutions of medications listed
below will occur unless authorized by the owner and/or veterinarian.

A signed or verbal prescription indicates a valid patient/client/veterinarian relationship.

Customer Information:

Date _____

Owner name: _____

Check Here if Owner is Over Age 18 _____

Address: _____

Pending Order # (If Available) _____

Phone: _____

☐ Customer requests no generic substitutions

PET #1 Information:

Patient Name: _____

Patient DOB: _____

Patient Gender: ___M ___F

Species: ☐ equine ☐ canine ☐ feline ☐ other _____

To be filled out by Prescribing Veterinarian:

Medicine Prescribed #1 _____

Qty _____ Refills _____

Allergies _____

Significant Medical Conditions _____

Directions of Use _____



Dispense as written

(generic substitution OK unless this box is checked)

Prescribing Veterinarian Information

(Please fill in completely. Orders can and will be subject to delay if not filled out with correct contact information.)

Veterinarian's Information

State License# _____

Phone: _____

Exp Date _____

Fax: _____

Clinic Name _____

Veterinarian's name

Complete Address _____

(printed)

Signature _____ Date Signed _____



If you are NOT going to authorize this prescription for this client,
please check this box and fax, email or phone us. We will then contact
your client and let them know the request has been denied.